



PRODUCT SUPPORT SHEET

Waterboy Wizard – rainwater bypass system

CUSTOMER DETAILS

First Name:		Phone:	
Last Name:		Mobile:	
Address:			
Water Boy Model No			

INSTALLING PLUMBER DETAILS

First Name:		Phone:	
Last Name:		Mobile:	
Licence No:			
Company:			

SUPPORT DETAILS

Date of Purchase:		Date of Installation:	
Installation Description:			
Product Purchased From			
Proof of purchase Invoice No / Receipt No			
Fault Description:			

PRE-QUALIFICATION *(Please ensure all sections completed in full or claim will not be processed)*

Model and Pump Type (Circle pump type)	Universal 40L /60L	Nobel 45L / 60L
Did a licensed plumber complete the installation?	Yes	No
Is a 350 Kpa Pressure Limiting value fitted	Yes	No
Were the installation instructions understood and followed?	Yes	No
Has the troubleshooting guide been checked for a solution?	Yes	No
Can a photograph of the installation be provided?	Yes	No
Has the Waterboy Wizard been installed for domestic application?	Yes	No
Has the Waterboy Wizard been installed to service irrigation?	Yes	No
Has any other component or piece of equipment been installed in conjunction with the Waterboy Wizard that may affect its performance?	Yes	No
If 'Yes' please provide details:		

In signing this document the customer agrees that all of the information provided is true and correct. The customer also acknowledges by signing this document that they will be charged a call out fee of \$100.00 and any other associated charges in the event of installation error.

Print Name: _____ **Signature:** _____

Once completed please email/fax this sheet to customerservice@adgglobalsupply.com or fax to (08) 9249 7699.

RESPONSE

(Office use only)

Date of Response:		Time of Response:	
Response Details: / Tracking Number			
Action required:			
Date of Action:		Action completed by:	